(19) World Intellectual Property Organization

International Bureau



(43) International Publication Date 23 June 2005 (23.06.2005)

(10) International Publication Number WO 2005/057379 A3

(51) International Patent Classification7:

(21) International Application Number: PCT/US2004/041561

G06F 17/60

(22) International Filing Date: 9 December 2004 (09.12.2004)

(25) Filing Language:

English

(26) Publication Language:

English

(30) Priority Data: 60/527,988

9 December 2003 (09.12.2003)

(71) Applicant (for all designated States except US): WALKER DIGITAL, LLC [US/US]; 1177 High Ridge Road, Suite 128, Stamford, CT 06905 (US).

(71) Applicants and

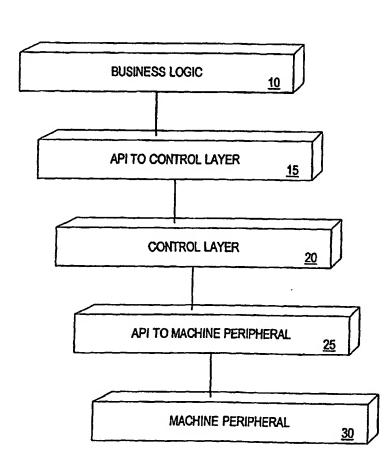
(72) Inventors: BREITENBACH, Paul, T. [US/US]; 33 Hillbrook Road, Wilton, CT 06897 (US). LEE, Sih, Y. [US/US]; 131 Rockland Avenue, Northvale, NJ 07647 (US). SIGNORELLI, Paul, D. [US/US]; 241 East 76th Street, 2D, New York, NY 10021 (US). TEDESCO, Daniel, E. [US/US]; Two Arden Lane, Huntington, CT 06484 (US). JORASCH, James, A. [US/US]; 240 East 39th Street, Apartment 35J, New York, NY 10016 (US).

(74) Agents: ALDERUCCI, Dean, P. et al.; Walker Digital Management, LLC, Five High Ridge Road, Stamford, CT 06905 (US).

(81) Designated States (unless otherwise indicated, for every kind of national protection available): AE, AG, AL, AM, AT, AU, AZ, BA, BB, BG, BR, BW, BY, BZ, CA, CH, CN, CO, CR, CU, CZ, DE, DK, DM, DZ, EC, EE, EG, ES, FI, GB, GD, GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE,

[Continued on next page]

(54) Title: PRODUCTS AND PROCESSES FOR ESTABLISHING MULTI-TRANSACTION RELATIONSHIPS WITH CUS-TOMERS OF VENDING MACHINES



(57) Abstract: Discloses herein are various systems and methods for improving the establishment and management of vending machine subscriptions, including systems and methods for constructing (10), communicating (15), and registering subscriptions, as well as various methods for processing the redemption of vending machine subscription items. Several additional embodiments are disclosed, including various alternate methods of promoting longitudinal machine-customer relationships.